



WHOLESALE RETURN~ REIMBURSEMENT POLICY

RETURNS

No returns. Please review your order carefully in both choice and quantity. Due to regulatory requirements* associated with returned drug products, we do not accept product returns back into our facility. The only exception to this policy applies to complaints regarding product quality, packaging or performance. We reserve the right to request return of any product needed to initiate a Quality Control Investigation.

*CFR §211.204, CFR §211.208 (Code of Federal Regulations 21, Parts 200-299 Food & Drugs)

REIMBURSEMENTS

All product refunds/credits/replacements must be pre-arranged by contacting our Customer Service Department. Our skilled representatives will determine the best way to expedite the credit or replacement based on your unique account profile. Customer returns called in at the same time a new order is placed will be replaced on that order. If customer returns are called in when not placing an order, the representative will determine the best way to expedite the credit. In order to process any credit or replacement, we need the 14-digit Lot# that is above the bar code on the bottle.

Credits for customer returns must be requested within 1 year of the purchase date by the store.

DAMAGED OR LOST SHIPMENT

Damages incurred during transit must be reported within 3 business days of the delivery date, as determined by carrier records. All packaging material must be saved until a claim is completed with the carrier. We are not responsible for any orders that are lost or stolen after the carrier has confirmed delivery. Any such claim should be taken up with the carrier and is the responsibility of the customer.

INCORRECT ITEMS

Credits for items received incorrectly will be determined on an individual basis. Please check your orders carefully and although we are always happy to hear your voice and take your verbal orders, electronic submission of orders or ordering on-line at newtonlabs.net helps assure accuracy of orders.

PROFESSIONAL PRODUCTS AND SINGLE REMEDIES

Professional products (PRO Line) and single remedies are not eligible for credit for a customer return.

CREDIT TERMS & RETURNED CHECK POLICY

NEWTON reserves the right to suspend, revoke or change credit terms at any time. New orders are held on accounts with past due amounts. Preferred method of payment on accounts with credit terms is by check. A \$30.00 fee will be charged on all returned checks. If a balance is paid by credit/debit card, your account will automatically be reverted to a non-credit account and Net 30 terms will be canceled. Terms are subject to change without notice.

PRIVACY POLICY

We do not sell, trade or otherwise transfer, to outside parties, your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business or servicing you, so long as these parties agree to keep this information confidential. We may release your information when we believe release is appropriate to comply with the law, enforce our site policies or protect our or others' rights, property or safety.

Thanks for choosing NEWTON homeopathics!

NewtonHomeopathics ~ NewtonHomeopath

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NEWTON product uses are based on traditional homeopathic practice. The products have not been evaluated by the FDA and have not been evaluated for medical evidence. Information, statements and reviews regarding products have not been reviewed or evaluated by the FDA.
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