



RETAIL RETURN~ REIMBURSEMENT POLICY

YOUR ORDER

Our dedication to quality and service is backed by our commitment to customer satisfaction. Each individual order is checked and scanned for quality and accuracy. In addition, all orders are carefully packaged to ensure safe transit to your location from our manufacturing/distribution facility in Conyers, GA USA. In the unlikely event you do receive an incorrect order, contact our Customer Care Team within 5 business days of receipt at 800.448.7256.

RETURNS~REIMBURSEMENTS

Customers who have purchased NEWTON homeopathics® from a retail store location or through Amazon are asked to return to that place of business to request a refund, replacement, or store credit in accordance with their return policy.

NEWTON's 30-Day Guarantee: If you are not satisfied with a product you have purchased directly from NEWTON, call 800.448.7256 to request an RMA (Return Merchandise Authorization) number. All returns must be pre-approved and the request must be made within 30 days from the date of purchase. Credits issued will cover only the purchase price of the product less a 25% handling fee, and will not include any shipping charges incurred.

NOT ELIGIBLE FOR RETURN

Professional (PRO Line) products, discontinued items, and single remedies are not eligible for return.

DAMAGED OR LOST SHIPMENT

Damages incurred during transit must be reported within 3 business days of the delivery date, as determined by carrier records. All packaging material must be saved until a claim is completed with the carrier. We are not responsible for any orders that are lost or stolen after the carrier has confirmed delivery. Any such claim should be taken up with the carrier and is the responsibility of the customer.

PAYMENTS

Acceptable methods of payments (online, phone, or mail) are by VISA, MasterCard, American Express, and Discover credit/debit cards issued through United States institutions. Check payments are accepted for orders sent in by mail. A \$30.00 fee will be charged on all returned checks. Terms are subject to change without notice.

PRIVACY POLICY

We do not sell, trade, or otherwise transfer, to outside parties, your personally identifiable information. Only trusted third parties who assist us in operating our website, conducting our business, or servicing you have the information necessary for carrying out these duties. We may also share your personal information if necessary to comply with applicable laws and regulations, to respond to a subpoena, search warrant or other lawful request for information we receive, or to otherwise protect our rights. [Click here for a PDF of our Privacy Policy](#) or visit the Customer Care page of our website at newtonlabs.net.

NewtonHomeopathics ~ NewtonHomeopath



newtonlabs.net ~ 800.448.7256
csr@newtonlabs.net ~ fax:800.760.5550

NEWTON homeopathics® product uses are based on traditional homeopathic practice. Products/reviews/indications have not been evaluated by the FDA nor for scientific-medical evidence. Product results are not based on randomized, controlled clinical trials (RCTs).
©2025 Newton Laboratories, Inc., Conyers, GA 30013 FDA Est# 1051203 Rev. 04/2025